**Reasons for Decision**

**Complainant/Applicant:** Mr D

**Licensee:** Betfair Pty Ltd

**Proceedings:** Pursuant to Section 80 of the *Racing and Betting Act* – in failing to comply with a licence condition, specifically  
condition 16. *The sports Bookmaker must comply with any Codes or Guidelines issued by the Commission pursuant to the Racing and Betting Act, as amended from time to time.*

**Heard Before:** Andrew Maloney (Presiding Member)

**(on papers)** David Loy

Jim McNally

**Date of Decision:** 30 January 2018

## Background

1. On 3 April 2017 the Complainant pursuant to section 80 of the *Racing and Betting Act* (the Act), lodged a gambling dispute against Betfair alleging that the Bookmaker failed in its responsibility as provided in the Responsible Gambling Code of Conduct.
2. The Complainant was a client of the British Bookmaker Betfair Group Plc from 13 June 2011.
3. The Complainant had self - excluded for a 6 month period from 2 January 2015 with Betfair Group Plc.
4. The Complainant attempted to open an account with Betfair Pty Ltd which is a licenced Bookmaker but was denied due to the link to the previously excluded account.
5. The Complainant was then assisted by Betfair Pty Ltd to re-open his Betfair Group Plc Account that he had closed an hour before contacting Betfair Pty Ltd to try and open an Australian Account.

## Consideration of the Issues

1. The Complainant is a customer of Betfair Group Plc which does not hold an NT Sports Bookmaker Licence
2. At the time of contact with Betfair Pty Ltd namely 6 March 2016, Betfair was not an NT Licenced Bookmaker but a Tasmanian Licensed Bookmaker.
3. Legislation:

**80 Suspension or cancellation of licence or permit**

1. The Commission may discipline a bookmaker by reprimanding him,

imposing on him a fine not exceeding 17 penalty units or, in the case of a sports bookmaker, not exceeding 170 penalty units [$26,180] or suspending or cancelling a licence or permit granted under this Part if it is satisfied that the bookmaker:

1. has committed an offence against this Act or rules made under section 83 or has failed to perform a duty required of him by this Act; or

… (d) has failed to comply with a condition of his licence or permit

**83 Commission may make rules**

(1) In this section, ***betting*** includes the determination of an official starting price and the negotiation, acceptance and distribution of moneys in connection with bets and the settling of bets.

(2) The Commission, with the approval of the Minister, may make rules, not inconsistent with this Act, for the control and regulation of betting by bookmakers.

(3) Rules made under subsection (2) may impose penalties, not exceeding $5,000, for offences against the Rules.

Further, section 148A(4) makes it an offence for a bookmaker not to comply with a Code approved by the Commission

**148A Codes of practices**

(4) A bookmaker must not contravene or fail to comply with a code of practice approved under this section. Maximum penalty: 17 penalty units.

**85 Legal proceedings in respect of bets**

(1A) For the purposes of this section, a bet is not lawful if it is declared by the Commission, after an investigation in accordance with this section, to be not lawful.

(1) Subject to this section, a person may take proceedings for the recovery of moneys payable on a winning lawful bet, or for the recovery of moneys payable by a bettor on account of a lawful bet made and accepted.

(2) Where a dispute relating to lawful betting occurs between a bookmaker and a person, the dispute shall be referred by the bookmaker, and may be referred by the other party to the dispute, to the Commission.

(2A) Where it appears to the Commission, on the complaint of a person or of its own motion, that a sporting event (other than a horse race, trotting race or greyhound race) may not have been fairly or lawfully conducted or for any other reason the result of the event, either generally or in relation to a particular bet or class of bets, is not what would be legitimately expected if all steps in the proceedings of the event or the declaration of its result were honestly and fairly conducted or declared, the Commission may declare the event to constitute a dispute for the purposes of this section and declare any person to be a party to the dispute.

(3) Where a dispute has been referred under subsection (1) to the Commission or declared under subsection (2A), the Commission may:

(a) summon the parties to the dispute to appear and to give evidence before it;

(b) take evidence relating to the dispute from other persons; and

(c) require a party to the dispute to produce any books, accounts, tickets or other documents which, in the opinion of the Commission, ought to be examined in order to determine the dispute.

(4) The Commission shall hear and determine all disputes referred to it under this section.

(5) Where a party to a dispute who has been summoned to attend before the Commission fails without reasonable excuse to attend, the Commission shall determine the dispute in favour of the party who attends or, in the case of a dispute declared under subsection (2A), as it thinks fit, including declaring the event void.

(6) The determination by the Commission of a dispute referred to it under subsection (1) shall be final and conclusive as to the matter in dispute.

(7) In determining a dispute under this section, the Commission shall not be bound by rules of procedure or evidence but may inform itself of the facts necessary to determine the dispute in such manner as it thinks fit.

**87 Liability of bookmakers' employees**

(1) Where an employee of a bookmaker, by act or omission related to the business of the bookmaker, commits an offence against this Act, the bookmaker and the employee shall be severally liable in respect of the offence.

(2) In a prosecution of a bookmaker for an offence against this Act for an act or omission of his employee, it is not a defence: (a) that the bookmaker had no knowledge of the act or omission of the employee; or (b) that it was not the intention of the bookmaker that the employee should do the act or make the omission.

## Decision

1. On the evidence before the Racing Commission we do not consider that Betfair has breached its responsibilities in relation to the NT Code of Practice for Responsible Gambling
2. It follows that we also do not consider that Betfair has breached any of their Licence conditions

**Andrew Maloney**

Presiding Member

Racing Commission

30 January 2018